

New Jersey Natural Gas Advantage

For Your Home & Business

KIDS and conservation

And the Winners Are ...

Our annual Conserve to Preserve Kids and Conservation poster and video contests are just some ways to get students thinking about protecting the environment. We commend the many students from schools throughout our service territory who participated this year, submitting works of art that exemplify what Conserve to Preserve® is all about.

Congratulations to this year's winners.

Three fifth grade students (representing Monmouth, Morris and Ocean counties) came out on top, winning the poster contest. We presented these students with a Microsoft Surface™ tablet and their teachers with a \$100 gift card. On top of that, they won for their classmates a school assembly from The Brain Show™, a fun interactive game show that provides an engaging, memorable way for the entire school to learn about energy efficiency.

High school students got in on the action too, winning the video group prize and receiving \$2,500 for their school club.

The respective schools of the poster and video contest winners received a \$1,000 contribution toward an energy conservation or environmental beautification project.

Visit the Save Energy & Money section at njng.com and click on Kids and Conservation to check out the winning poster entries. While there, you can find engaging resources that will encourage children to conserve today for a greener tomorrow.

And be sure to visit our YouTube Channel at youtube.com/newjerseynaturalgas to view the winning video.

Congratulations to all our winners.

Poster Contest Winners

Margaret Schneider
St. Catharine School
Monmouth County

Susie Mejia

Marie V. Duffy School
Morris County

Andrew Darcy

St. Joseph Grade School
Ocean County

Group Video Winner

Video Club
Jackson Liberty High School
Ocean County



Attention Customers

This month you may find an adjusted budget plan amount on your bill as we made necessary changes based on your actual energy usage. We calculated the original amount of your budget plan in July 2014 and re-evaluated it in February 2015 to help minimize your ending balance. Included in the budget plan calculation and mid-year review are natural gas prices, annual usage, weather and other factors.



Not a Budget Plan Customer? Make planning and budgeting your energy costs more accurate and convenient by evening out the seasonal highs and lows of your NJNG bill. Accounts in good standing can enroll in the Budget Plan by paying the "Budget Option" amount and other non-gas charges shown on your bill prior to the due date. Or register online for My Account at njng.com.



While there ... Bundle Up! Combine some of our most convenient My Account services and make it easier to manage your natural gas bill. After enrolling in the Budget Plan, register for E-Bill, our worry-free electronic billing and payment service. Then sign up for ZipCheck, our free automatic bill payment service.



Carbon Monoxide Poisoning – Know the Signs!

Winter is the time when consumers crank up their heating systems to stay warm. And it's the time to take the necessary precautions against carbon monoxide (CO) poisoning. CO is often referred to as the silent killer because you cannot smell or see it. So it's important you know the signs, which include headaches, nausea, vomiting, dizziness and fatigue, and can often be mistaken for the flu. But these symptoms tend to clear up when you breathe fresh air. Call 800-222-1222 if you suspect CO poisoning. In an emergency, immediately get fresh air and call 911.

And remember ... be sure to replace your CO detector every five to seven years based on manufacturers' recommendations.

Don't Wait Until the Last Minute to Do Your Taxes

Once again, NJNG has partnered with the American Association of Retired Persons (AARP) to bring FREE tax assistance to income-eligible customers, especially those 60 years of age and older. Now through April 9, 2015, AARP's volunteer tax counselors will be at NJNG's Asbury Park office, 633 Lake Avenue, every Thursday from 9 a.m. to 3 p.m. to help with simple tax return preparation. Come prepared. Be sure to bring your 2014 tax documents, 2014 tax return, social security cards for you and your dependents and photo identification. For joint returns, both spouses must be present to sign an authorization to file your return.

Note: NJNG cannot provide tax guidance. Please consult with your tax advisor. Be sure to check out the enclosed information about federal and state Earned Income Tax Credit programs available to income-eligible customers.

We're Here to Help ... Make a Payment Arrangement

If you have past due bills, visit My Account at njng.com or call 800-221-0051 to make payment arrangements and find out if you qualify for energy-assistance programs. When prompted for the reason you are calling, say "Payment Arrangement."

How To Reach Us

Call us:

Toll-free: 800-221-0051

People with hearing and speech impairments (TTY/TDD): 800-223-0024

Report a natural gas leak: 800-GAS-LEAK (800-427-5325)

Call before you dig: 811 or 800-272-1000

E-mail us: customerservice@njng.com

Visit our Web site: www.njng.com

Write to us: New Jersey Natural Gas, 1415 Wyckoff Road, P.O. Box 1464, Wall, NJ 07719

Need Help Paying Your Energy Bills?

With the colder temperatures here, energy costs can add a significant burden to your family budget. NJNG wants to connect qualified families with energy assistance and home energy-improvement programs to help manage their home heating costs. Whether you are on a limited income or faced with unanticipated financial hardship, help is available. For additional information, contact our energy assistance team at 800-221-0051 or energyassist@njng.com.

Low Income Home Energy Assistance Program (LIHEAP)
(Income-based)

Universal Service Fund (USF) (Income-based)

Gift of Warmth Fund (GOW) (Based on financial need)

Payment Assistance Gas and Electric (PAGE)
(Based on financial need)

NJ SHARES (Based on income guidelines and financial need)
Call 866-657-4273 to find an agency in your area or visit njshares.org.

Lifeline Credit Program (Seniors and disabled)
Call 800-792-9745.

New Jersey Comfort Partners Program
(Income-based home energy-improvement program)
Call 888-773-8326 or visit the Residential Section of njcleanenergy.com and click the Programs link.

(Participating Agencies)

Middlesex County

Puerto Rican Action Board*
90 Jersey Avenue, New Brunswick, NJ 08901
732-828-4541

Monmouth County

Affordable Housing Alliance (AHA)
94 Broad Street, Eatontown, NJ 07724
732-389-2204

20 Gibson Place, Freehold, NJ 07728
732-389-2204

1828 West Lake Avenue, Neptune, NJ 07753
732-389-2204

Morris County

Morris County Organization for Hispanic Affairs
95-97 Bassett Highway, Dover, NJ 07801
973-366-1131

Ocean County

O.C.E.A.N. Inc.
22 Hyers Street, Toms River, NJ 08753
732-244-9041

507 River Avenue, Lakewood, NJ 08701
732-942-3405

* This agency does not accept Gift of Warmth or PAGE grant applications.
Middlesex County residents can apply for GOW and PAGE grants at AHA.